# connect:healthcare

# clinic intake form

### general information

Title:	Surname:		First Name:		
Address:				Postcode:	
Phone (H):		(W):	(M):		
E-mail addr	ress:				
Date of Birt	h: /	/ Occupation: _			
Emergency	Contact:		Phone:		
If concession	on (please circle): Stud	ent / Health Care Card / Di	sability / Pensioner	Card No:	Exp:
Referred by	/ (please circle): Patien	t / Medical Practitioner / Go	oogle / Social Media	a / Website / Walk-ii	n / Drive-by
Details:					
Do you hav	e private health insura	nce? Yes / No Health I	=und:		
Have you re	ecently had any imagin	g (xray, MRI etc.)? If so, wi	hich company took t	the images (please	circle)?:
Fowler Sim	mons / Dr. Jones & Pa	rtners / Radiology SA / Ber	nsons Radiology / Se	ound Radiology / O	ther:
medical i	information				
Name of GI	P:		Practice Name:		
Address:			Phone:		
Are you cur	rrently seeing a medica	l specialist? Yes / No	If yes, name:		
Are you cui	rrently seeing any othe	r health professionals? (Ple	ase list relevant det	tails)	

## medical history

Please list all surgeries, hospitalisations, traumas, disabilities & serious / chronic illnesses:

Year:	_Condition:
	_Condition:
	_Condition:
Year:	_Condition:
Year:	_Condition:

# current medications & supplements

Name:	For:	Dosage:	Frequency:	day/week
Name:	For:	Dosage:	Frequency:	day/week
Name:	For:	Dosage:	Frequency:	day/week
Name:	For:	Dosage:	Frequency:	day/week
Name:	For:	Dosage:	Frequency:	day/week

#### patient information

Please read the following information carefully before signing.

#### 1. Policies on fees & disclosed information

- 1.1 I understand that appointments not attended or cancelled with less than 24 hours' notice may incur a charge and that **payment is required at the time of consultation.**
- 1.2 I have disclosed any past or current illness, surgery, previous trauma, medications, drug use and any known health risks in the forms provided and agree to provide any related new information during the period of care at this clinic or by practitioners who have assessed or treated me at this clinic.

#### 2 Missed Appointment Policy

- 2.1 Whilst we understand that there may be times when extenuating circumstances prevent you from attending your appointment or rescheduling your appointment at late notice, we must be strict, fair and consistent with all patients. By adhering to our Missed Appointment Policy, we aim not only to create a culture of mutual respect between patients, practitioners and staff, but to also improve health outcomes by ensuring a continuity of care.
- 2.2 Connect Healthcare has a '3 strike' policy for accumulated missed appointments:
  - 1. Notification of missed appointment with opportunity to re-book at the next available time. You will be asked to refamiliarise yourself with Connect Healthcare's Missed Appointment Policy.
  - 2. Notification of missed appointment with opportunity to re-book at the next available time. Connect Healthcare will encourage you to donate a sum of your own discretion to our charity of choice in lieu of a Missed Appointment fee.
  - 3. The full consultation fee will be charged for your missed appointment. Please be aware that you will not be able to book in any further appointments at Connect Healthcare until this fee has been paid.

#### 3 Privacy Collection Statement

- 3.1 We collect patient information so we can provide the best possible patient care. At times we may need to liaise with our patients' other treating health practitioners and specialists where appropriate, and with our patients' guardians or other responsible persons.
- 3.2 At times we may also be required to liaise with **Medicare** and our patients' **private health insurance funds**, and may need to deal with **lawyers** engaged by our patients, or by their private health insurance fund.
- 3.3 As such, we may need to disclose or allow access to patient information to others for the purposes listed above. We will never disclose patient information to overseas recipients.
- 3.4 If a patient does not provide us with the information we request, we may not be able to provide the patient care or products required or otherwise assist the patient.
- 3.5 Our Privacy Policy contains information about how individuals may access or correct personal information we hold about them, how they can complain about a breach of privacy and how we will deal with such complaints. You can find our Privacy Policy on our website at <u>www.connecthealthcare.com.au</u> or you can ask our reception staff for a copy.

#### Please tick some or all of the following boxes as appropriate:

- □ I consent to Connect Healthcare Group contacting me to promote their services and products.
- I consent to Connect Healthcare Group using and disclosing my personal information for the purposes described above.

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signed: \_\_\_\_